

# GOCHEGANAS

*the experience*

<b>RACK RATES 2022</b>				
<i>(Valid from 01.04.2022 - 31.03.2023)</i>				
Dinner, Bed & Breakfast per person per night	Nett Rack	1% Levy	15% VAT	Rack Incl Levy
<b>Low Season (June &amp; 1 Nov 2022 - 31 March 2023)</b>				
Elegant Chalet - Single	3 017.24	30.17	452.59	<b>3 500.00</b>
Elegant Chalet - Per Person Sharing	2 629.31	26.29	394.40	<b>3 050.00</b>
<b>High Season (1 April - 31 May 2022 &amp; 1 July - 31 Oct 2022)</b>				
Elegant Chalet - Single	3 577.59	35.78	536.64	<b>4 150.00</b>
Elegant Chalet - Per Person Sharing	3 017.24	30.17	452.59	<b>3 500.00</b>
<b>Guide Rate</b>				
Only 1 guide per group and min 2 pax				
Guide Rate	818.97	9.50	122.84	<b>950.00</b>
<b>Child Policy - a maximum of 2 children under 12 may share with parents</b>				
Children 0-3 years		<i>f.o.c. (sharing with parents)</i>		
Children 4-12 years	1 508.62	15.09	226.29	<b>1 750.00</b>
<b>Conferencing</b>				
Max of 15 people. Packages available on request				

<b>Meals (per person)</b>	
Breakfast	<b>170.00</b>
Lunch (Set Menu)	<b>275.00</b>
Lunch (Buffet)	<b>350.00</b>
Dinner	<b>330.00</b>

<b>Activities (per person)</b>				
Nature / Game Drive including a drink	2 ½ Hours	<b>1 - 3 pax</b>	per vehicle	<b>1 650.00</b>
Nature / Game Drive including a drink	2 ½ Hours	<b>4+ pax</b>	per person	<b>415.00</b>
Special Nature / Game Drive with a picnic	3 Hours	<b>Min 4 pax</b>	per person	<b>825.00</b>
Guided Nature Walk	1 ½ Hours	<b>1 pax</b>		<b>330.00</b>
Guided Nature Walk	1 ½ Hours	<b>2+ pax</b>	per person	<b>165.00</b>

WELLNESS VILLAGE™ · NATURE RESERVE · INCENTIVES

GocheGanas Nature Reserve, Windhoek | P.O. Box 40770, Windhoek, Namibia  
 Tel: +264 (0)61 22 49 09 | Fax: +264 (0)61 22 49 24 | info@gocheganas.com | www.gocheganas.com  
 A trading division of Namibia Estate Enterprises (PTY) LTD.  
 Directors: Udo M. Stritter (Chairman), Ronald Kerckhaert (Neth.)

## **Terms & Conditions**

### ***Reservations:***

1. All bookings, cancellations or amendments must be made to the booking office in writing.  
The above will ONLY be effective if written confirmation thereof has been received from the bookings office.  
If a booking is amended and there is no space for a booking on the amended date - the Tour Operator needs to CANCEL the original date if they do not wish to keep it. The booking will NOT be automatically cancelled.
2. Provisional Bookings remain the responsibility of the Tour Operator and should they not be cancelled - the tour operator will be held responsible
3. Provisional Bookings should be confirmed / cancelled within 7 days. It remain the responsibility of the Tour Operator to do so.
4. It remains the responsibility of the Tour Operator to make sure the correct information was confirmed to them. This includes dates / room amount and types and if the booking is confirmed or provisional
5. At any time the bookings office can contact the tour operator to find out how many rooms have been sold on a group  
Rooms that are not required should be released.
6. 45 (forty five) days prior to arrival at the Lodge, the Tour Operator has the right to cancel 10% of the rooms being held by the booking office on that date without any cancellation fee being payable. If more than 10% of the rooms are cancelled, the booking office reserves the right to levy a charge equivalent to the full accommodation rate booked - discounted by 50% for the full period of the original reservation.
7. The final rooming list must be received by the booking office at 30 days prior to arrival at the Lodge.  
**If more than 10% of the rooms are cancelled 45 - 31 days prior to arrival 50% Cancellation fees will be charged on these rooms**

### ***General:***

1. If the Agent at any time is approached by another Tour Operator who is willing to pay a deposit of 50% of the accommodation fee in order to secure accommodation that has already been booked, but not yet confirmed, by the first Tour Operator, the Agent shall give the first Tour Operator the opportunity to either:
  - 1.1. Confirm the reservation, in which case the Tour Operator shall furnish the Agent with a non-refundable deposit of not less than 50% of the total value of the reservation, such deposit to be received by the Agent and the establishment not later than 7 days after confirmation of the reservation, **or**
  - 1.2 To Cancel the reservation without incurring any cancellation fees.
2. The Lodge reserves the right to change their rate without any prior notice should they deem it necessary

### ***Payments:***

1. TO's that have an account with the lodge should make payment to the lodge at the end of the month for the month that has passed.  
E.g If clients stayed in June - their booking should be paid by the end of June
2. All other TO's should pre-pay their bookings 30 days in advance

## **Cancellation Policy:**

### ***FIT Cancellation:***

Bookings cancelled within:  
50% of fee if cancelled 30 -16 Days prior to arrival  
75% of fee if cancelled 15 – 11 Days prior to arrival  
100% of fee if cancelled 10 days or less prior to arrival  
100% of fee - No show

**Agents with credit facilities are still liable for cancellation charges even if they have not received a deposit from their clients.**

### **Banking Details:**

Standard Bank Namibia

Acc: N.E.E t/a GocheGanas Nature Reserve

Acc Nr: 24 103 0560

Branch: 082372

Please email the proof of payment to [reservations@gocheganas.com](mailto:reservations@gocheganas.com)